



When an installation is attempted, the following error occurs: "Error - 1608: Unable to create InstallDrive instance". The installation then aborts.

This is a problem with the Installshield software.

The following procedures should all be tried to solve this problem:

Ensure that the installing user is local administrator.

Ensure that no previous installation is taking place so that two installations are concurrent. Reboot to ensure that this is not the case.

Run the ISScript.msi file to install the Installshield application files. This file is probably unpacked to a temporary folder. If the file can't be found please contact YMX customer services for it.

Ensure that the IDriver.exe file has been correctly registered by running the exe with the /regserver switch as parameter.

Ensure that the msiexec.exe file has been correctly registered by running the exe with the /regserver switch as parameter.

Check that the 'Interactive' user (may be named differently with different languages) is added to default access and default launch groups in DCOM. This will need a reboot if it is not set correctly.